

Customer Success Story Canadian Provincial Government

QUICK FACTS

INDUSTRY

Provincial Government

CIPHERCLOUD® PRODUCT

CipherCloud for Salesforce



CHALLENGES AND OPPORTUNITIES

- Moving to a custom SFDC app which maintains Canadian citizen and PHI information
- Canadian Data Privacy Regulations (PIPEDA) do not allow Canadian citizen PII to leave the country
- Provincial government's security policy has similar restrictions – does not permit personal data to leave Canadian borders, even if encrypted

OBJECTIVES

- Deploying Salesforce to reduce infrastructure costs
- Tokenizing Canadian PII and PHI to assure data residency and compliance

WHY CIPHERCLOUD

- Deep integration with Salesforce preserving application functionality
- Solution recommended by their integration partner
- Demonstrated industry leadership with Canadian businesses

IMPLEMENTATION HIGHLIGHTS

- CipherCloud gateway deployed on a third-party cloud provider within Canada
- Tokenization of SF fields containing sensitive Canadian PII and PHI
- Integrated with secure on-premise Oracle data base

BENEFITS

- Allowed Provincial government to realize the benefits of the cloud while meeting strict Canadian laws protecting private citizen information